Notice of Nondiscrimination Patient Protection and Affordable Care Act (Section 1557)

<u>Pulmonary Associates</u> complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. <u>Pulmonary Associates</u> does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Pulmonary Associates:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, contact, Carol Hiroshima.

If you believe that <u>Pulmonary Associates</u> has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: <u>Carol Hiroshima</u>. <u>Compliance Coordinator</u>, 1750 El Camino Real Suite 307, <u>Burlingame</u>, <u>CA</u>, 94010, 650/697-7079, <u>cmhiroshima150@gmail.com</u>. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, <u>Carol Hiroshima</u> is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

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